

2024 South Australian Tourism Awards People's Choice Terms & Conditions

1. All voting will be conducted online and by the public.
2. The voting process and competition are hosted by Tourism Industry Council SA (TiCSA).
3. Voting opens on 27 September 2024 and closes on 14 October 2024.
4. All finalists in the 2024 South Australian Tourism Awards from categories 1 – 26 (excluding Category 14 – Tourism Marketing & Campaigns) will be eligible to receive votes.
5. To be eligible to vote and enter the competition, persons must be 18 years of age or over.
6. To vote, persons must enter details as stipulated in the voting form on Survey Monkey (<https://www.surveymonkey.com/r/2024SATAPeoplesChoice>) and embedded into the TiCSA website (<https://ticsa.com.au/2024-sa-tourism-awards-finalists/>) during the promotion period. Each person who completes the voting process fully will be automatically entered into the competition prize draw. Each person may only enter the competition prize draw once.
7. Only one vote per person is allowed: one vote in either the Experiences & Services category, or one in the Accommodation category.
8. Incomplete votes will be deemed invalid, and the person will not enter the prize draw.
9. The promoter of the competition is the Tourism Industry Council South Australia (TiCSA).
10. TiCSA reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity and email) and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Failure by TiCSA to enforce any of its rights at any stage does not constitute a waiver of those rights.
11. If there is a dispute as to the identity of an entrant, TiCSA reserves the right in its sole discretion, to determine the identity of the entrant.
12. Vote counting for the awards will be conducted by Survey Monkey. Voting will be overseen by TiCSA and the South Australian Tourism Awards Chair of Judges.
13. TiCSA's decision on voting is final and binding, and no correspondence will be entered into.
14. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify the entrant; or (b) subject any written directions from a regulatory authority, to modify, suspend, terminate or cancel the promotion, as appropriate.
15. TiCSA collects personal information from each person in order to conduct the voting process and prize draw competition and may, for this purpose, disclose such information to third parties.

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TiCSA: Tourism Industry Council South Australia

The South Australian Tourism Awards are delivered by TiCSA with the support of the South Australian Tourism Commission

Voting and entry into the competition is conditional on the person providing their name, address and email.

16. The Prize draw is to be confirmed, and will be listed on the Peoples' Choice page of the TiCSA website). All prize values are in Australian dollars.
17. Prize winners will be drawn through a random process. The Prize winners will be drawn on 21 October at 2:00 pm in the TiCSA office, Level 2/5 Pirie Street Adelaide.
18. Prize winners will be notified by phone and/or email after 1 November 2024. To claim their Prize, Prize winners must respond within 14 days of being notified. Eligible entrants are responsible for keeping the Promoter informed of any changes to their contact details during and following the Promotion period. The Promoter's decision is final and binding and no correspondence will be entered into.
19. If the Prize/s remain unclaimed for 15 days of being notified under clause 17, the Promoter will conduct a redraw/s at 5pm at the same place as the original draw subject to any applicable law. If required, the redraw will take place on 16 November 2024. The Prize winner/s, if any, will be notified by phone and in writing.
20. Fulfilment of the Prize is subject to the terms and conditions of the individual businesses, properties and tour operators and is subject to availability.
21. The Prizes are non-transferable and cannot be exchanged or taken for cash.
22. All employees of TiCSA, including Board members, and their immediate families are ineligible to enter. Immediate family means any of the following: spouse, de facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, brother, sister, step-brother or step-sister.
23. South Australian Tourism Awards finalists, their employees and representatives, are ineligible to receive a prize in this competition.
24. Voters must be Australian residents in order to be eligible to vote and go in the draw to win any of the competition prizes.
25. To the extent permitted by law, TiCSA is not responsible or liable for:
 - i. inaccurate / incorrect transcription of entry information;
 - ii. purported entries that are not received for any reason, including because they are lost, misdirected or stolen, or that are received, but are late, illegible, incomplete, sent with insufficient postage (where entry is by post), or sent other than as directed in the entry instructions;
 - iii. any problems or technical failures of any kind, including malfunction of any telephone network or lines, computer online systems or network, servers or providers, computer equipment, or software;
 - iv. the unavailability or inaccessibility of any service whether or not caused by traffic congestion on the Internet or at any website;

v. unauthorised human intervention in any part of the competition;

vi. electronic or human error which may occur in the administration of the competition.